

FAQs

Extension of Season Parking Waiver for Private Bus Season Parking Holders at Government-owned parking facilities

1. Who is eligible for the season parking waiver?

Current private bus (including coach) season parking pass holders at all Government-owned car parks will be eligible for the 5-month waiver of season parking fees from 1 November 2020 to 31 March 2021. The season parking fee waiver will apply to all HDB, URA, JTC, MOE and SportSG car parks.

2. Will businesses be refunded if season parking fees have been paid for the period of waiver?

Yes. All eligible season parking ticket holders will be able to receive a refund from their respective car park operators if payment has been made for the period of waiver (i.e. from 1 November 2020 to 31 March 2021).

3. Where can businesses find more details on the refund process?

All eligible season parking ticket holders will be notified by their respective car park operators on refunds if payment has been made for the period of the season parking waiver.

4. If a private bus owner purchases a new season parking lot at a Government-owned carpark, will the bus owner be eligible for the waiver?

Only valid season parking ticket holders as of 30 October 2020 will be eligible for the season parking waiver extension.